

Strategic plan 2022–2025

April 2024 Refresh

Our vision

Confidence in public institutions and public office.

Our purpose

The Commissioner's purpose is to:

- advise designated persons on ethics and integrity issues
- raise public awareness of ethics and integrity matters
- on request of the Premier, provide advice on standard setting for ethics or integrity issues
- set conduct standards for registered lobbyists
- regulate lobbyist activity and maintain the register.

Our values

-  **Challenge** misconceptions and myths around ethics and integrity.
-  **Engage** the public and public officials to raise awareness about ethics and integrity.
-  **Lead** by developing and promoting good practice standards for ethics and integrity.
-  **Resolve** ethics and integrity issues in the public interest.

We respect, protect, and promote human rights in our decision-making and actions.

Objectives

1 Provide advice on ethics, integrity and interest issues

Strategy

Provide high quality advice on ethics, integrity, and interest issues to designated persons as described in the *Integrity Act 2009*.

Performance measure

- High quality and timely advice prioritised according to the level of public interest and public risk.
- Annual meetings with Ministers and Assistant Ministers.
- Publish advisory publications and fact sheets to assist designated persons dealing with integrity and ethics issues.

2 Regulate lobbying activities

Strategy

Provide an accessible, on-line lobbying register, publish user-friendly resources to assist Lobbyists to comply with the *Integrity Act 2009* and raise awareness about lobbying regulation.

Performance measure

- Annual renewal process completed by 31 August as required by the *Integrity Act 2009*.
- Provide timely processing of lobbying registration applications and responses to lobbying enquiries.
- Take appropriate action in response to reported breaches of the *Integrity Act 2009* and the Lobbyists Code of Conduct.
- Deliver mandatory training to registered lobbyists and general education and training sessions to key stakeholders about the operation of lobbying regulation in Queensland.

3 Raise awareness of ethics, integrity and lobbying

Strategy

Deliver training and awareness sessions and publish information and resources.

Performance measure

- Develop strategic relationships with other public sector integrity bodies to promote ethics and integrity in policy and decision making.
- Deliver information and awareness sessions on ethics, integrity and lobbying regulation to key stakeholder groups.
- Publish website content and fact sheets about ethics, integrity and lobbying regulation.
- Meet with key stakeholders to discuss key functions and powers.

Areas of Focus 2024–2025

- Implementation of new Chapter 4 (Lobbying Activity) in the *Integrity Act 2009*.
- Develop and implement a communications strategy to raise awareness of changes to the *Integrity Act 2009* and the Office of the Queensland Integrity Commissioner.
- Plan and complete transition to an independent statutory body.
- Conduct strategic planning session post implementation of new office structure and changes to legislation.
- Work to implement enhancements to the Queensland Lobbying Register based on stakeholder feedback for an improved user experience.
- Develop resources and training in relation to ethics and integrity, and lobbying functions, and other requirements of the *Integrity Act 2009*.
- Refresh the website to allow for easier access to resources and information.
- Complete a comprehensive review, with consultation, of the Lobbyists Code of Conduct.

Strategic opportunities and risks

- To meet objectives, strategic risks will be managed and opportunities to strengthen capabilities will be promoted by:
- Developing our internal knowledge and case management systems to ensure the delivery of consistent and high quality advice services which respond to surges in demand.
 - Developing our internal governance framework and processes to ensure our corporate and operational business risks are effectively managed.
 - Developing our resources and capabilities to meet the increasing workload relating to lobbying regulation and the growing demand for advice.
 - Actively engaging with the public sector by working in partnership with other Queensland integrity bodies and public sector stakeholders to inform, educate and empower.
 - Building a positive and respectful workplace which values its employees and a culture that respects, promotes, and protects human rights in our decision-making and actions.
 - Developing and implementing an agile approach to the discharge of statutory functions and powers.