

# Strategic plan 2022–2025

## Our vision

Confidence in public institutions and public office

## Our purpose

The Commissioner's purpose is to:

- advise designated persons on ethics and integrity issues
- raise public awareness of ethics and integrity matters
- on request of the Premier, provide advice on standard setting for ethics or integrity issues
- set conduct standards for registered lobbyists
- regulate lobbyist activity and maintain the register.

## Our values



**Challenge** misconceptions and myths around ethics and integrity.



**Engage** the public and public officials to raise awareness about ethics and integrity.



**Lead** by developing and promoting good practice standards for ethics and integrity.



**Resolve** ethics and integrity issues in the public interest.

We respect, protect, and promote human rights in our decision-making and actions.

## Objectives

### 1 Provide advice on ethics, integrity and interest issues

#### Strategy

Provide high quality advice on ethics, integrity, and interest issues to designated persons as described in the *Integrity Act 2009*.

#### Performance measure

- High quality and timely advice prioritised according to the level of public interest and public risk.
- Annual meetings with Ministers and Assistant Ministers to discuss compliance with the Ministerial Code of Conduct.
- Annual audit of Ministers' compliance with Ministerial Code of Conduct obligations.

### 2 Regulate lobbying activities

#### Strategy

Provide an accessible, on-line lobbyist register through the enhancement of the Queensland Integrity Commission website to provide user-friendly education resources and assist Lobbyists in the registration process, how to use the lobbying register and ensure compliance with the *Integrity Act 2009*.

#### Performance measure

- Audit completed by 31 August annually to ensure lobbyist activity is compliant with the *Integrity Act 2009*
- Provide timely responses to queries relating to lobbying functions.
- Develop and implement training session for registered lobbyists.

### 3 Raise awareness of ethics and integrity

#### Strategy

Inform public policy and sector-wide understanding of ethics and integrity issues.

#### Performance measure

- Develop strategic relationships with other public sector integrity bodies to promote ethics and integrity in policy and decision-making.
- Deliver information sessions on ethics, integrity, and interest issues to key stakeholder groups.
- Meet with key stakeholders to discuss ethics, integrity and interest issues and the *Integrity Act 2009*.

### Areas of Focus 2023 – 2024

- Work with the project partners to develop and implement a new Lobbyist register which has enhanced functionality by June 2023.
- Work to implement recommendations, in conjunction with Government where appropriate, from the *Strategic Review of Integrity Commissioner's Functions (2021)* (the Yearbury review) and the *Let the sunshine in – Review of culture and accountability in the Queensland public sector (2002)* (the Coaldrake review) that relate to the Office of Queensland Integrity Commissioner.
- Implement new office structure arising from the Yearbury review in 2023.
- Conduct strategic planning session post implementation of new office structure and changes to legislation.
- Develop and implement a communications strategy to raise awareness of changes to the *Integrity Act 2009* and to the Office of the Queensland Integrity Commissioner.
- Develop resources and training in relation to the lobbying function and requirements of the *Integrity Act 2009*.
- Commence review and consultation on the Lobbyists Code of Conduct.

### Strategic opportunities and risks

To meet objectives, strategic risks will be managed and opportunities to strengthen capabilities will be promoted by:

- Developing our internal knowledge and case management systems to ensure the delivery of consistent and high quality advice services and to meet surges in advice requests when they occur.
- Developing our internal governance framework and processes to ensure our corporate and operational business risks are effectively managed.
- Developing our resources to meet the growing demand of advice and complaints received in relation to lobbying matters.
- Actively engaging with the public sector by working in partnership with other Queensland Integrity bodies and other public sector stakeholders to inform, educate and empower.
- Building a positive and respectful workplace which values its employees and a culture that respects, promotes, and protects human rights in our decision-making and actions.