

Strategic plan 2021–2024

Our vision

Confidence in public institutions and public office

Our purpose


The Commissioner's purpose is to:


- advise designated persons on ethics and integrity issues
- raise public awareness of ethics and integrity matters
- set standards on ethics and integrity matters
- regulate lobbyist activity and maintain the register.


Our values

 **Challenge** misconceptions and myths around ethics and integrity.

 **Engage** the public and public officials to raise awareness about ethics and integrity.

 **Lead** by developing and promoting good practice standards for ethics and integrity.

 **Resolve** ethics and integrity issues in the public interest.

 We respect, protect, and promote human rights in our decision-making and actions.

Objectives

1 Provide advice on ethics, integrity and interest issues

Strategy

- Provide high quality advice on ethics, integrity, and interest issues to designated persons as described in the *Integrity Act 2009*

Performance measure

- High quality advice prioritised according to the level of public interest and public risk.
- Annual meetings with Ministers and Assistant Ministers to discuss compliance with the Ministerial Code of Conduct.
- Annual audit of Ministers' compliance with Ministerial Code of Conduct obligations.

2 Regulate lobbying activities

Strategy

- Provide an accessible, on-line lobbyist register, with instructions on how to register and maintain compliance with the *Integrity Act 2009*

Performance measure

- Audit completed by 31 August annually to ensure lobbyist activity is compliant with the *Integrity Act 2009*

3 Raise awareness of ethics and integrity

Strategy

- Inform public policy and sector-wide understanding of ethics and integrity issues.

Performance measure

- Chair and publish proceedings of quarterly meetings of the Queensland Integrity Committee.
- Conduct education sessions on ethics, integrity, and interest issues with relevant partners and collaborators.

Areas of Focus 2021 – 2022

- Undertake a strategic review of the Commissioner's functions to assess whether they are being performed economically, effectively, and efficiently.
- Implement recommendations from the strategic review.
- Continue raising awareness of ethics and integrity issues across the public sector in collaboration with our partners on the Queensland Integrity Committee.

Strategic opportunities and risks

To meet objectives, strategic risks will be managed and opportunities to strengthen capabilities will be promoted by:

- developing resources to meet the growing demand of ethics, integrity, and interest advice services in a dynamic complex environment
- developing resources to meet the growing demand of advice and complaints received in relation to lobbying matters

- actively engaging with the public sector by working in partnership with members of the Integrity Committee and other public sector stakeholders to inform, educate and empower
- maintaining effective governance by growing a strong governance culture to support compliance and safe-guard our information assets
- building a culture that respects, promotes, and protects human rights in our decision-making and actions.